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To: Board Members

Date:

October 26, 2022

From: Steve Sodergren Executive Officer

Subject: Budget Update November 2022

Budget Fiscal Year 2022-23

The Board's budget for fiscal year 2022-23 is \$13,192,000. Based on the information available to the Board, expenditures to date are \$1,766,875.

•	Personal Services	\$980,271	(7.43%)
٠	Operating Expenses & Equip	\$783,440	(5.94%)
٠	Enforcement	\$2,454	(.02%)
•	Exams	\$710	(.01%)

Board Fund Condition

The Board's Fund Condition for FY 2022-23 currently reflects a reserve of 12.1 months. (Attachment A)

Department of Consumer Affairs Pro Rata

Business & Professions Code section 201 requires the Department of Consumer Affairs (Department) to submit a report of the accounting of its pro rata calculation of administrative expenses to the Legislature annually. The Department's report includes the following:

- The methodology used for allocating distributed costs (Attachment B)
- A summary of costs by each service area of the Department for each board and bureau. (Attachment C)

The total pro rata costs budgeted for the Board for FY 2022-23 are \$2,710,000.

0773 - Behavioral Science Fund Analysis of Fund Condition (Dollars in Thousands) 2022-23 Budget Act

Prepared 10.6.2022

	РҮ 2021-22		CY 2022-23		2	BY 023-24	2	BY +1 2024-25		BY +2 2025-26	
BEGINNING BALANCE	\$	5,536	\$	10,389	\$	14,732	\$	18,746	\$	22,407	
Prior Year Adjustment											
Adjusted Beginning Balance	\$	5,536	\$	10,389	\$	14,732	\$	18,746	\$	22,407	
REVENUES, TRANSFERS AND OTHER ADJUSTMENTS											
Revenues											
4121200 - Delinquent fees	\$	173	\$	238	\$	238	\$	238	\$	238	
4127400 - Renewal fees	\$	10,807	\$	11,041	\$	11,041	\$	11,041	\$	11,041	
4129200 - Other regulatory fees	\$	194	\$	213	\$	213	\$	213	\$	213	
4129400 - Other regulatory licenses and permits	\$	6,645	\$	6,843	\$	6,843	\$	6,843	\$	6,843	
4163000 - Income from surplus money investments	\$	44	\$	210	\$	277	\$	331	\$	380	
4171400 - Escheat of unclaimed checks and warrants	\$	19	\$	12	\$	12	\$	12	\$	12	
4172500 - Miscellaneous revenues	\$	3	\$	3	\$	3	\$	3	\$	3	
4173500 - Settlements and Judgements - Other	\$	0	\$	0	\$	0	\$	0	\$	0	
Totals, Revenues	\$	17,885	\$	18,560	\$	18,627	\$	18,681	\$	18,730	
Totals, Transfers and Other Adjustments	\$	0	\$	0	\$	0	\$	0	\$	0	
TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS	\$	17,885	\$	18,560	\$	18,627	\$	18,681	\$	18,730	
TOTAL RESOURCES	\$	23,421	\$	28,949	\$	33,359	\$	37,427	\$	41,137	
Expenditures:											
1111 Department of Consumer Affairs Regulatory Boards, Bureaus,											
Divisions (State Operations)	\$	11,576	\$	13,192	\$	13,588	\$	13,995	\$	14,415	
Chapter 16, Statutes of 2020 (AB 84)	\$	463	\$	0	\$	0	\$	0	\$	0	
9892 Supplemental Pension Payments (State Operations)	\$	212	- 1	212				212		212	
9900 Statewide General Administrative Expenditures (Pro Rata) (State	•		•						Ψ	212	
Operations)	\$	781	\$	813	\$	813	\$	813	\$	813	
TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS	\$	13,032	\$	14,217	\$	14,613	\$	15,020	\$	15,441	
FUND BALANCE											
Reserve for economic uncertainties	\$	10,389	\$	14,732	\$	18,746	\$	22,407	\$	25,696	
Months in Reserve		8.8		12.1		15.0		17.4		20.0	

Expenditures General Salary 4.55% increase.

DEPARTMENT OF CONSUMER AFFAIRS DISTRIBUTED COST METHODOLOGY FOR FISCAL YEAR 2022-23

This document provides a general overview of the various allocation methodologies the Department uses to distribute centralized expenses to its Boards and Bureaus along with descriptions and examples of the calculations used for each methodology.

CONSUMER AND CLIENT SERVICES DIVISION (CCSD)

- 1. ADMINISTRATIVE & INFORMATION SERVICES DIVISION (AISD):
 - AISD LESS OFFICE OF INFORMATION SERVICES (consists of the Executive Office, Equal Employment Opportunity Office, Internal Audits, Legal Affairs, Legislative Affairs, SOLID Training & Planning Solutions, Information Security, and the Office of Administrative Services [which consists of Fiscal Operations, Business Services Office, Office of Human Resources]): Distributed costs to all boards/bureaus/programs based on authorized position count.
 - OFFICE OF INFORMATION SERVICES (OIS): Distributed costs based on service center usage. Cost centers include Applicant Tracking System (ATS) and Consumer Affairs System (CAS), BreEZe, telecom, PC support, local area network and wide area network (LAN/WAN), and web services among others.
 - OFFICE OF PROFESSIONAL EXAMINATION SERVICES (OPES): Most services are direct costs based on individual intra-agency agreements with boards/bureaus/programs. Approximately 25 percent of OPES budget is distributed based on authorized position count to boards/bureaus/programs required to report pursuant to B&P 139.

2. <u>COMMUNICATIONS DIVISION</u>:

- PUBLIC AFFAIRS: Distributed costs based on authorized position count.
- PUBLICATIONS, DESIGN AND EDITING: Distributed costs based on authorized position count.
- DIGITAL PRINT SERVICES: Staffing costs based on authorized position count. Costs of printing and materials are direct costs based on individual service request.

3. DIVISION OF PROGRAM AND POLICY REVIEW:

- CONSUMER INFORMATION CENTER (CIC): Distributed costs based on client's past year workload to determine the client's distributed costs in budget year. Non-jurisdictional correspondence and call costs are distributed to all boards/bureaus/programs based on authorized position count.
- POLICY REVIEW (PRP): Distributed costs based on authorized position count.

DIVISION OF INVESTIGATION (DOI)

- SPECIAL OPERATIONS UNIT: Distributed costs based on authorized position count.
- HEALTH QUALITY INVESTIGATION UNIT (HQIU): Costs distributed fully to the Medical Board of California. Costs incurred by Allied Health Programs are based on an hourly rate and invoiced directly with reimbursement going to the Medical Board.
- INVESTIGATION & ENFORCEMENT UNIT: Fee for service based on a two-year roll-forward methodology. This methodology uses a client's actual workload/costs from the prior year to determine their budget in budget year, which will cover the estimated workload, plus any credit or debit for services already provided.

DEPARTMENT OF CONSUMER AFFAIRS **DISTRIBUTED COST CALCULATIONS FOR FISCAL YEAR 2022-23**

AUTHORIZED POSITION COUNT

Used to distribute the budget for the Department's administrative units where costs benefit more than one Board or Bureau and a specific workload metric is not available. (examples: Fiscal Operations, Human Resources, etc.)

Distributed Cost Rate (%) = <u>Program Authorized Positions</u> Total of All Programs Authorized Positions

Example:

Program A Cost Rate = 10% = 100.0 Authorized Positions (Program A) 1,000.0 Authorized Positions (All Programs)

PAST YEAR WORKLOAD

Used to distribute the budget for the Department's units where costs benefit more than one Board or Bureau and workload is primarily based on a specific workload metric. (examples: Consumer Information Center, Investigation and Enforcement Unit, etc.)

Program Specific Call Volume Total of All Programs Call Volume Distributed Cost Rate (%) =

Example:

Program A Cost Rate = 20% = 20,000 Calls (Program A) 100,000 Calls (All Programs)

SERVICE CENTER USAGE

Used to distribute the budget for the Department's units where costs benefit more than one Board or Bureau, and costs are based on specific device or record count. (example: Office of Information Services)

Distributed Cost Rate (%) = Program Specific Widget Total of All Programs Widgets

Example:

DIRECT COST

Used to distribute the budget for the Department's units where costs benefit only one Board or Bureau. (example: Health Quality Investigation Unit)

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2022-23 Department of Consumer Affairs Distributed Costs 2022-23 May Revise

		Consumer and Client Services Division									ion of Investig			
		Admi	inistrative & Informa	tion Services Divi	sion	Communicatio	ons Division	Division of Policy						
Board / Bureau Name	2022-23 Authorized Positions	AISD Less OIS	<u>OIS</u> (less BreEZe)	<u>OIS</u> (BreEZe)	<u>OIS</u> (Biz Mod)	Public Affairs	Publications Design & Editing	Consumer Information Center	Policy Review	Special Operations Unit	Health Quality Investigation Unit	Investigation & Enforcement Unit	TOTAL	<u>% of Budget</u>
Accountancy	103.8	1,774,000	449,000	-	-	58,000	50,000	375,000	14,000	50,000		-	2,770,000	15%
Board of Architectural Examiners	25.9	442,000	330,000	-	187,000	13,000	12,000	19,000	3,000	13,000		22,000	1,041,000	21%
Landscape Arch Committee	5.5	94,000	74,000	-	47,000	3,000	3,000	4,000	1,000	3,000		-	229,000	18%
Athletic Commission	10.2	175,000	105,000	-	-	5,000	5,000	7,000	1,000	5,000		-	303,000	16%
Boxer's Pension	0.5	8,000	10,000	-	-	- [-	-	-	-			18,000	15%
Board of Behavioral Sciences	65.5	1,118,000	769,000	374,000	-	36,000	31,000	340,000	9,000	33,000		-	2,710,000	20%
Chiropractic Examiners	19.4	331,000	273,000	-	127,000	10,000	9,000	14,000	3,000	9,000		-	776,000	17%
Barbering & Cosmetology	96.2	1,642,000	1,269,000	1,998,000	-	53,000	46,000	732,000	13,000	48,000		95,000	5,896,000	28%
Contractors State License Bd	427.6	7,078,000	1,442,000	-	-	228,000	202,000	307,000	55,000	207,000		21,000	9,540,000	12%
Dental Board of CA	88.8	1,517,000	1,104,000	321,000	-	49,000	42,000	79,000	12,000	44,000		-	3,168,000	16%
Dental Hygiene Board	15.0	257,000	144,000	72,000	-	8,000	7,000	14,000	2,000	7,000		-	511,000	18%
Medical Board of California ¹	189.7	3,242,000	1,063,000	643,000	-	103,000	91,000	140,000	27,000	92,000	24,847,000	- 1	30,248,000	40%
Acupuncture Board	12.0	204,000	172,000	-	128,000	6,000	6,000	9,000	2,000	6,000		340,000	873,000	
Physical Therapy Board ²	27.4	468.000	300,000	131,000	-	14,000	13,000	28,000	4,000	13,000		1,222,000	2,193,000	32%
Physician Assistant Board	11.0	188.000	124.000	52.000		6,000	5.000	9,000	1,000	5,000		1,222,000	390.000	
Board of Podiatric Medicine	5.2	86.000	56.000	10.000		3.000	2,000	4.000	1,000	3,000		+	165.000	10%
Board of Psychology	27.3	466.000	299.000	79.000		14.000	13.000	26.000		13.000		1,341,000	2.255.000	
Respiratory Care Board	17.4	298.000	181.000	76,000		9.000	8.000	16.000	2.000	8.000		1,541,000	598.000	
Speech-Language P.A./ Hearing Aid	17.4	213.000	205.000	70,000		7.000	6.000	9.000	2,000	6.000		60.000	508.000	
Occupational Therapy	12.0	303,000	195,000	68,000	-	9,000	8,000	19,000	2,000	9,000		250,000	863.000	
Board of Optometry	19.9	335.000	164.000	58,000	-	10,000	9.000	21,000	3.000	10,000		230,000	610,000	
	13.9	237.000	146.000	40.000		7.000	6.000	13.000	2.000	7.000		2.000	460.000	
Osteopathic Medical Board	2.0	237,000	24.000	3.000		1.000	1.000	2.000	2,000	1.000		2,000	460,000	
Naturopathic Medicine	<u>.</u>			3,000			1,000		-			-		
Board of Pharmacy	132.1	2,254,000	1,413,000	-	-	72,000	65,000	102,000	18,000	68,000		11,000	4,003,000	
Board of Pharmacy - Sharps	6.0	-	-	-			-	-	-	-			-	0%
Board for Prof. Engineers, Land Surveyors & Geologists	47.2	805,000	654,000	-	128,000	25,000	23,000	35,000	6,000	24,000		190,000	1,890,000	15%
Board of Registered Nursing	229.8	3,932,000	2,439,000	2,141,000	-	129,000	113,000	362,000	32,000	115,000		7,769,000	17,032,000	28%
Court Reporters Board	4.5	76,000	68,000	-	-	2,000	2,000	3,000	1,000	2,000		-	154,000	13%
Structural Pest- Support	30.9	528,000	387,000	-	232,000	16,000	14,000	24,000	4,000	15,000		-	1,220,000	18%
Veterinary Medical Board	33.3	569,000	358,000	110,000	-	17,000	15,000	39,000	4,000	16,000		-	1,128,000	16%
Vocational Nursing & Psychiatric Technicians	76.4	1.304.000	736.000	431.000	-	41.000	38.000	107.000	10.000	38.000		2.148.000	4.853.000	27%
Arbitration Certification Program	8.0	135.000	80,000	-	-	4,000	4.000	6,000	1.000	4.000		-	234.000	16%
Private Security Services ³	73.4	1.254.000	1,145,000	1.880.000	-	40.000	36.000	1,169,000	10.000	37.000		-	5.571.000	31%
Private Postsecondary	109.0	1.830.000	1,285,000	.,,	128.000	59,000	52.000	81.000	14.000	55.000		-	3,504,000	18%
Electronic/ Appliance Repair	23.0	383,000	190,000	-	70,000	12,000	11,000	23,000	3,000	11,000			703,000	
Household Furnishings	30.9	520,000	341,000	-	23,000	16,000	14.000	22,000	4,000	15,000			955,000	
Home Movers	15.0	251,000	215,000		139,000	8,000	7.000	11,000	2,000	7,000			640,000	18%
Automotive Repair (VIRF)	543.8	9,290,000	5.601.000	······	.00,000	300.000	273.000	825.000	76.000	272.000			16,637,000	13%
Automotive Repair (VIRF)	57.6	9,290,000	583.000			31.000	273,000	42,000	76,000	272,000			1.687.000	
Automotive Repair (EFM)	9.0	150.000	91.000		-	5.000	4.000	42,000	1,000	4.000		<u>-</u>	261.000	
Cemetery & Funeral	27.5	469,000	311,000		232,000	14,000	13,000	23,000	4,000	13,000			1,079,000	17%
Bureau of Real Estate Appraisers	27.5	489,000	97,000	-	232,000	15,000	13,000	23,000	4,000	14,000		·	657.000	
	4.5	75,000	37,000		-	2,000	2,000	18,000	4,000	2,000	_		137.000	
Professional Fiduciaries Bureau TOTAL, 1111	2,705.2	45,796,000	24,929,000	8,487,000	1,441,000	4	1,302,000	5,106,000	365,000	1,333,000	24,847,000	13,471,000	137,000 128,537,000	<u>13%</u> 21%
Distributed Cost TOTAL	2,705.2	45,796,000	24,929,000	8,487,000	1,441,000	1,460,000	1,302,000	5,106,000	365,000	1,333,000	24,847,000	13,471,000	128,537,000	21%
Reimbursements		305,000	90,000			56,000	-				-	-	451,000	
Direct Distributed (Ofc of Professional		1,593,000	-	-	-	-	-	-	-	-	-	-	1,593,000	-
Examination Services)		47.004.000	05 040 055	0.407.0		4 540 555	4 000 000	E 400		4 000		10 171 000	400 504	0494
Total Budget		47,694,000	25,019,000	8,487,000	1,441,000	1,516,000	1,302,000	5,106,000	365,000	1,333,000	24,847,000	13,471,000	130,581,000	21%

¹ The Medical Board of California funds the Department's Health Quality Investigation Unit, a unit of sworn investigators and support staff dedicated to providing the board with enforcement services that account for over 80% of the cost the board pays the Department

² The Physical Therapy Board has a higher than average number of cases referred to the Department's Division of Investigation and the costs of conducting those investigations account for over half of the costs this board pays the Department

³ The Bureau of Security and Investigative Services has a large licensee population that contributes to larger shares of BreEZe and Consumer Information Center costs

Attachment C