



1625 North Market Blvd., Suite S-200 Sacramento, CA 95834 (916) 574-7830, (916) 574-8625 Fax www.bbs.ca.gov

**To:** Board Members **Date:** November 8, 2023

**From:** Steve Sodergren

**Executive Officer** 

**Subject: Licensing Report** 

#### **License Population**

A total of 3,749 new registration/licenses were issued in the first quarter of fiscal year (FY) 2023/2024. As of October 20, 2023, the Board has 139,810 registrants/licensees which is an approximate 1% gain since the fourth quarter of FY 2022/2023 and a 6% gain over last year's first quarter population totals. This figure includes all licenses that have been issued and that are current and/or eligible to renew.

NEW REGISTRATIONS & LICENSES ISSUED						
Licenses Issued	1 <sup>st</sup> QTR FY 23/24 Volumes	2 <sup>nd</sup> QTR FY 23/24 Volumes	3 <sup>rd</sup> QTR FY 23/24 Volumes	4 <sup>th</sup> QTR FY 23/24 Volumes	TOTAL FOR FY 23/24	
AMFT Registration	763				763	
ASW Registration	1,131				1,131	
APCC Registration	355				355	
LMFT Upgrade	558				558	
LMFT Initial	16				16	
LCSW Upgrade	610				610	
LCSW Initial	145				145	
LEP Initial	48				48	
LPCC Upgrade	154				154	
LPCC Initial	73				73	
Total	3,749				3,749	

LICENSE POPULATION (As of 10/20/2023)							
License	Active	Current Inactive	Delinquent	Total Population			
AMFT	13,822	NA	1,970	15,792			
ASW	15,619	NA	3,137	18,756			
APCC	4,655	NA	2,103	6,758			
LMFT	46,707	3,712	3,588	53,362			
LCSW	33,624	2,243	2,154	38,021			
LEP	1,621	287	345	2,253			
LPCC	3,929	165	127	4,221			
TOTAL	119,979	6,407	13,424	139,810			

## **Licensing Program Applications Received**

Overall, the Board received approximately 1% less applications than were received in the fourth quarter of FY 2022/2023.

Application Received	4th QTR FY 22/23 Volumes	1 <sup>st</sup> QTR FY 23/24 Volumes	2 <sup>nd</sup> QTR FY 23/24 Volumes	3 <sup>rd</sup> QTR FY 23/24 Volumes	_	+/- Last QTR
AMFT Registration	1,194	1,558				+30%
AMFT Sub Registration	154	181				+18%
LMFT Exam	812	677				-17%
LMFT Out of State	17	8				-53%
ASW Registration	1,499	1,280				-15%
ASW Sub Registration	157	264				+68%
LCSW Exam	794	617				-22%
LCSW Out of State	116	125				+8%
LEP Exam	94	45				-52%
APCC Registration	523	613				+17%
APCC Sub Registration	26	15				-42%
LPCC Examination	211	150				-29%
LPCC Out of State	83	75				-10%
Total Apps	5,680	5,608				+1%

### **Licensing Program Processing Times**

During the last quarter the Board recognized greater than normal processing times. This increase in processing times can be attributed to many factors including application volumes and staffing resources.

Application	4 <sup>th</sup> QTR	1st QTR	2 <sup>nd</sup> QTR	3 <sup>rd</sup> QTR	Difference From 4 <sup>th</sup> QTR FY 22/23
Processing Times	FY 22/23	FY 23/24	FY 23/24	FY23/24	to
					1 <sup>st</sup> QTR FY 22/24
AMFT Registration	30	62			+32 Days
LMFT Examination	87	108			+21 Days
ASW Registration	26	50			+24 Days
LCSW Examination	84	97			+13 Days
LEP Examination	31	40			+9 Days
<b>APCC Registration</b>	33	28			-5 Days
LPCC Examination	32	57			+25 Days

The Board has seen an increase in applications volumes for every application type when compared to application volume during the last calendar year. While the Board applications volumes trends have historically increased over the years, this increase is more substantial. Board management is evaluating staffing resources and process improvements to increase productivity and reduce future delays. Board staff are currently pursuing the following process improvements: establishing an online registration application, cross training evaluators, and refining a spreadsheet tool that will assist evaluators in assessing the supervised hours of applicants.

	2022 (Jan- Sept)	2023 (Jan- Sept)	% INCREASE/DECREASE
AMFT REGISTRATION	3610	3985	+10%
ASW REGISTRATION	3747	3952	+5%
APCC REGISTRATION	1389	1492	+8%
LMFT EXAMINATION	1845	2121	+15%
LCSW EXAMINATION	1924	2032	+6%
LPCC EXAMINATION	437	509	+16%
LEP EXAMINATION	133	170	+28%
LMFT OUT OF STATE	16	45	+181%
LCSW OUT OF STATE	241	386	+60%
LPCC OUT OF STATE	112	225	+101%

## Renewal Activity

Renewals	4 <sup>th</sup> QTR FY 22/23 Volumes	1 <sup>st</sup> QTR FY 23/24 Volumes	2 <sup>nd</sup> QTR FY 23/24 Volumes	3 <sup>rd</sup> QTR FY23/24 Volumes	Difference From 4 <sup>th</sup> QTR FY 22/23 to 1 <sup>st</sup> QTR FY 23/24
AMFT	2,332	3,079			+24%
LMFT	5,623	5,601			0%
ASW	2,624	4,382			+40%
LCSW	3,889	4,017			+3%
LEP	214	222			+4%
APCC	779	1,085	_	_	+28%
LPCC	343	433			+21%
TOTAL Renewals	15,804	18,819			+16%

# Administrative Applications

Administrative Application Volumes	4 <sup>th</sup> QTR FY 22/23 Volumes	1 <sup>st</sup> QTR FY 23/24 Volumes	2 <sup>nd</sup> QTR FY 23/24 Volumes	3 <sup>rd</sup> QTR FY23/24 Volumes	Difference From 4 <sup>th</sup> QRT FY 22/23 to 1 <sup>st</sup> QTR FY 23/24
Name Change	391	428			+9%%
Address Change	3,366	3,667			+8%
Duplicate License	794	881			+10%
License Certification	705	962			+27%
TOTAL Admin Applications	5,256	5,938			+11%