



1625 North Market Blvd., Suite S-200 Sacramento, CA 95834 (916) 574-7830, (916) 574-8625 Fax www.bbs.ca.gov

To: Board Members	
-------------------	--

Date:

November 8, 2023

From: Steve Sodergren Executive Officer

Subject: Enforcement Report

CONSUMER & CRIMINAL COMPLAINTS

	1 st Qtr FY	2 nd Qtr FY	3 rd Qtr FY	4 th Qtr FY	TOTAL FY
	23/24	23/24	23/24	23/24	23/24
Consumer Complaints	537				537
Criminal Convictions	202				202
Cases Closed	474				474
Referred to Attorney General	32				32
Cases Pending at Attorney	97				-
General					
Accusations Filed	16				16
Statement of Issues Filed	8				8
Citations Issued	2				2
Final Disciplinary Orders	37				37
					AVRG.
Average Number of Days to Complete Formal Discipline*	371				371
Average Number of Days a Case is at Attorney General**	274				274
Average Number of Days to Complete Board Investigations	55				55

*This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the Attorney General's (AG) Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

**This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

PETITIONS RECEIVED July 1 – September 30

Modification and Early Termination	5
Reinstatement	0
Ineligible/withdrawn	1